

# MACOME CORPORATION

Kawano Bldg. 7-32-6 Nishikamata Ohta-ku

Tel: +81 3 3734 2211 Fax: +81 3 3734 2217

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## **C-455 Changes to Email Transmission and Attachment Policies**

Dear our valued customers

We wish to inform you that MACOME CORPORATION has implemented the following changes to our email transmission routes and attachment handling procedures. These changes are designed to enhance information security and reduce the risk of misdirected emails.

### **1. Changes**

#### **\* Change to Email Transmission Routes**

Previously, emails were sent via our mail server mail.macome.co.jp. Going forward, we will use the following new mail servers:

macome.m-defender.jp, 113.33.65.154 or mdc-es3134.nameserver.ne.jp

The new mail servers are also formally managed and designated by MACOME CORPORATION and support Sender Policy Framework (SPF) authentication. Consequently, external recipients will recognize them as legitimate senders, eliminating the risk of emails being flagged as spam or rejected.

#### **\* Changes to Attachment Handling**

For certain attachments, instead of direct attachment, they will be automatically uploaded to our managed cloud storage. A download link will be inserted in place of the attachment.

Download link destination: <https://macome.smoothfile.jp/>

This method enables file access restrictions, link deactivation, and retrieval of download history in the event of misdelivery, thereby contributing to the reduction of information leakage risks.

### **2. Reason for change**

This change is being implemented to enhance the security of file transmission via email and improve the ability to respond to misdirected emails, based on information security measures recommended by public bodies including the IPA (Information-technology Promotion Agency, Japan). The previous transmission method has been identified as having security concerns,

and we are transitioning to the cloud link method as a safer alternative.

### **3. Switchover date**

Immediate